

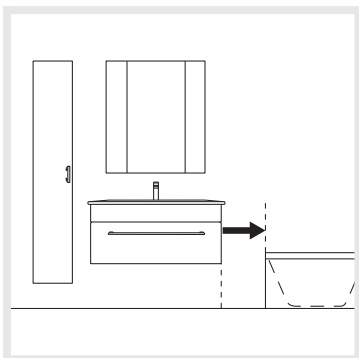


INSTALLATION INSTRUCTIONS & PRODUCT CARE INFORMATION

VANITIES | MIRRORS | TOWER UNITS

Preparation

Newtech recommends that a qualified trades person install this product and that it is installed to **a professional standard**. This product carries a full warranty against faulty **workmanship and materials**. Please inspect for damage before installation. It is the responsibility of the installer to **make any adjustments** to doors/drawers after installation if required.



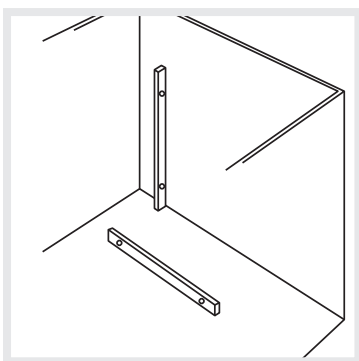
POSITIONING & VENTILLATION

- The floor needs to be level and the wall straight.
- A gap of at least 150mm needs to be left between a bath and vanity unit.
- Do not expose vanity unit to shower spray.
- A water barrier, e.g. a glass shower panel needs to be between any vanity unit and shower
- It is important that the bathroom is adequately ventilated as high humidity can lead to deterioration of materials.



1. CHECK SUPPORT NOGS

Wall hung furniture and wall hung ceramic basins require fixing to support nogs fitted between the studs, as detailed, to give a solid wall backing to attach the vanity. If necessary fix additional support nogs at desired height for cabinet and basin fixing. Ensure total width of support nog exceeds vanity width. Refer to step 6b 'fixing basins'



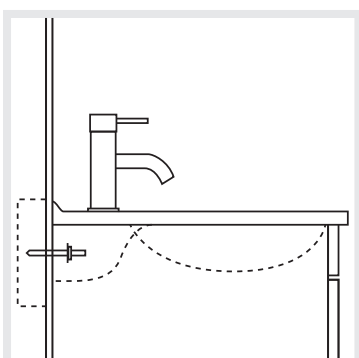
2. ENSURE WALLS ARE PLUMB AND FLOORS ARE LEVEL

Ensure the Wall is plumb and straight, ensure floor is level. If you fix the product to a non-plumb wall or floor the following will happen:

- Your door or drawers will not operate correctly
- Door or drawer adjustments will not align.
- Basins will not sit level, which may cause water to pool or not drain correctly

If it is not possible to make the wall or floor plumb and straight you must pack the vanity out so that it does not follow the out of aligned wall.

Floor standing vanities must sit on a level floor or be packed to sit level and true.

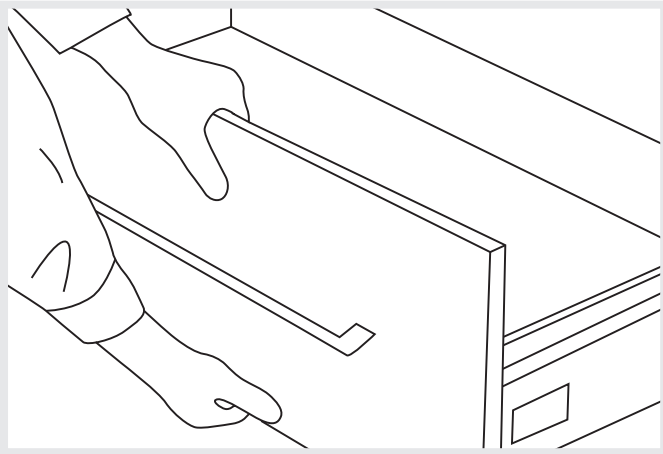


3. CHECK PLUMBING POSITIONS PROPERLY ALIGN

Measure and mark the cabinet for the location of waste and hot/cold water supply. Drill from the inside of the cabinet using appropriately sized holesaw.

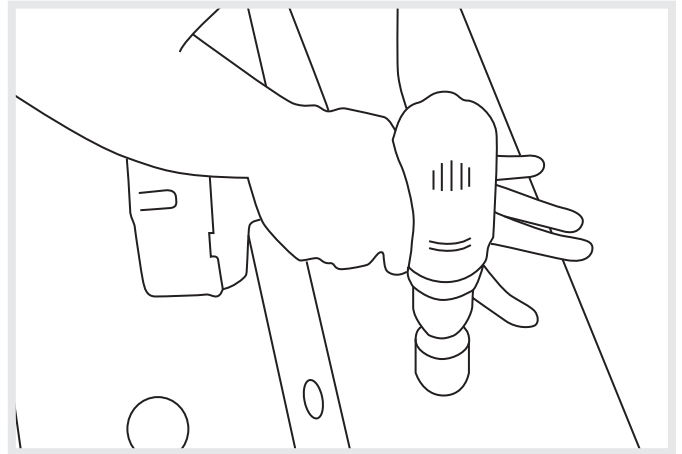
Note: If your product has any electrical fittings please allow for this and talk to your electrician.

Vanity Unit Installation



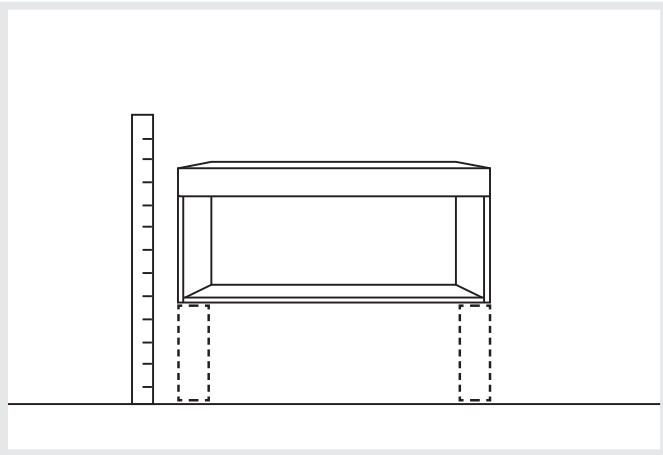
PREPARE THE CABINET

Remove doors & drawers and drill holes for plumbing in the back panel and/or base of the cabinet with an appropriate sized hole saw. Pre-drill screw locations for fastening to wall - see page 6.



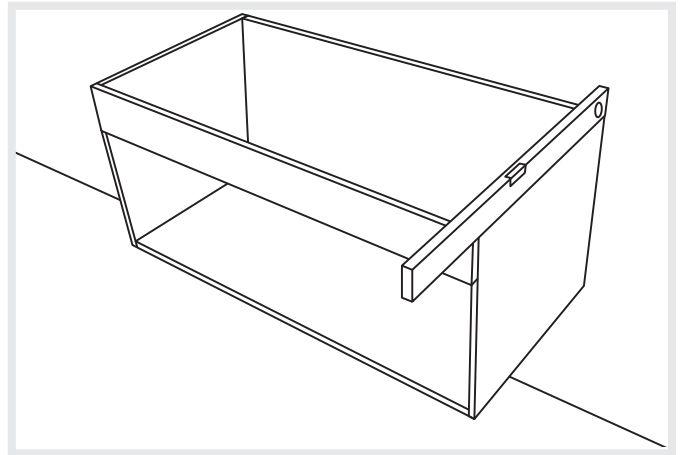
TAP HOLE

Our Compac basin & Stab top requires a tap hole to be drilled. We recommend using a Blue-Mole 35mm hole saw. Ensure to drill the hole from the top of the basin.



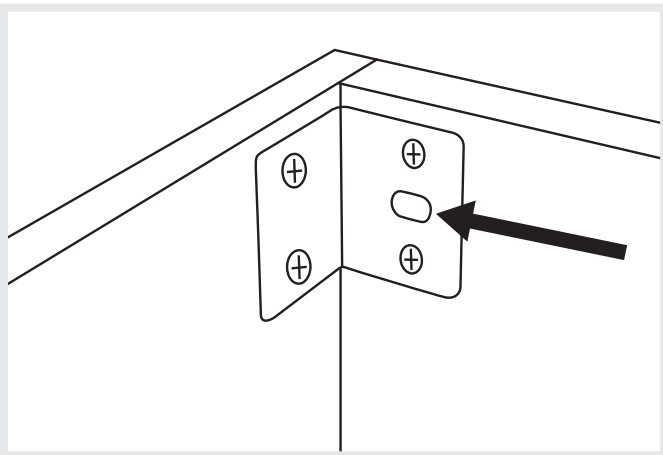
MEASURE UP

Mark the position of the top of the vanity - factor in the top/ basin thickness to get the correct height. Use a single screw in centre of vanity, or use some support stands to hold the cabinet in place, ready for installation.



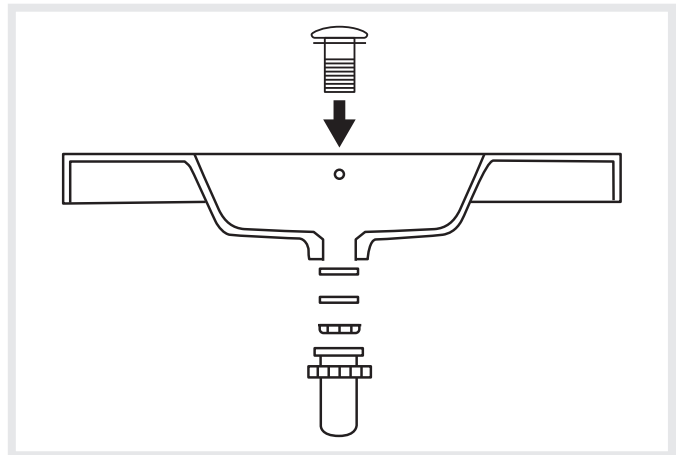
LEVEL THE VANITY

Note: Floor standing vanities should likewise, be checked for sitting level, plumb and square and suitably packed to achieve this. Fix to the wall to secure through mounting brackets on the back rail.



SECURE THE CABINET

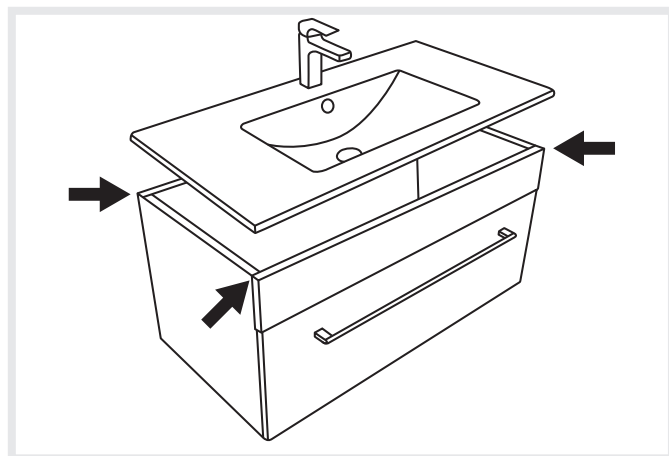
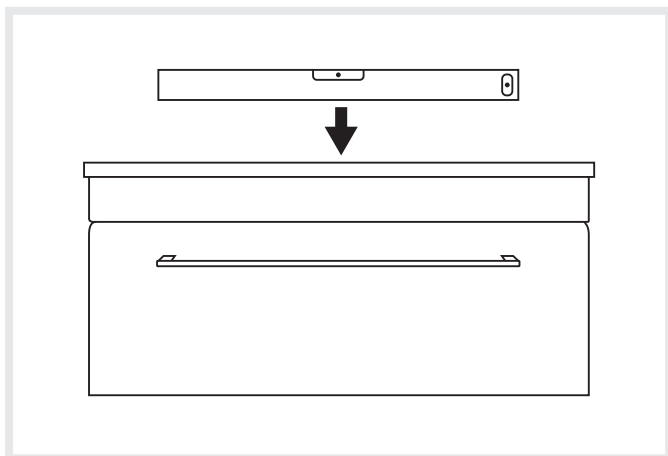
Securely fasten cabinet to wall by fixing a screw through the indicated space in both corner brackets. If no corner brackets are fitted, fix no further than 100mm from each side of the cabinet. Upper fixings should be no lower than 50mm from the top of the back. *Note:* For cabinets over 900 wide you must provide additional fixing points evenly spaced at 300mm.



FITTING THE WASTE

When installing a waste, be wary not to overtighten, as doing so can cause the ceramic to crack. Make sure to use appropriate waste for the basin. Basins fitted with an overflow require an overflow waste. Basins without overflow should not have overflow waste fitted, as this can cause leaking. Ensure that no excess silicone or putty is obstructing the water flow.

Vanity Unit Installation Continued...

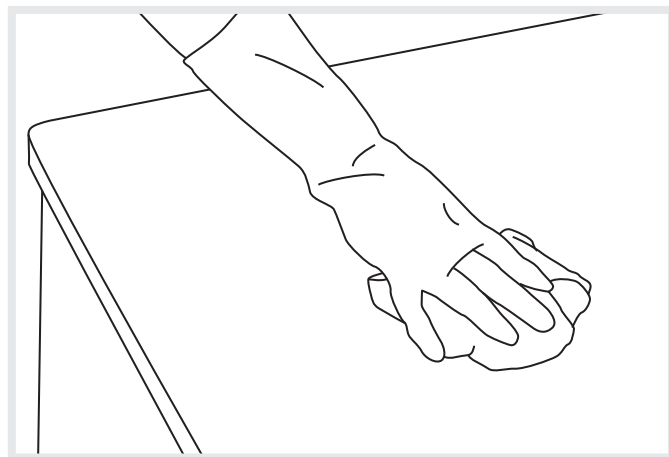
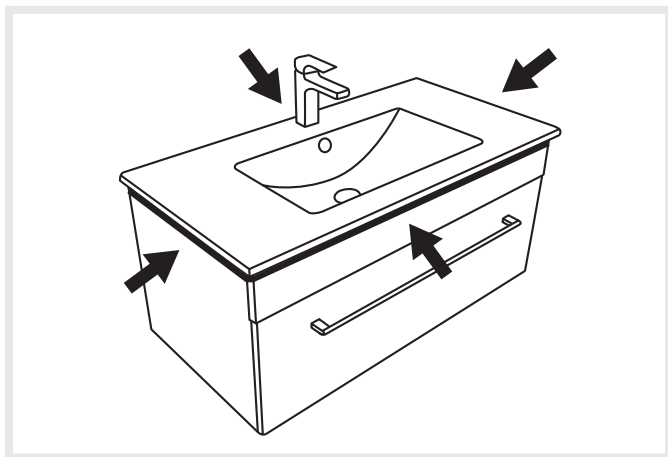


FIXING THE BASIN

Position the top so that it has an equal amount of overhang on each side and use a level to ensure the vanity top surface is level.

Note: If the vanity is being installed in a corner, a packing strip is required and basin location will vary.

1. Apply Silicone Sealant (not included) to all four corners of the cabinet
2. Place the vanity top/basin onto the cabinet
3. If installing a basin with wall bolt fixings - ensure basin bolts is fixed into nogs with supplied fixings as well as using a silicone sealant to the top edge of the cabinet.

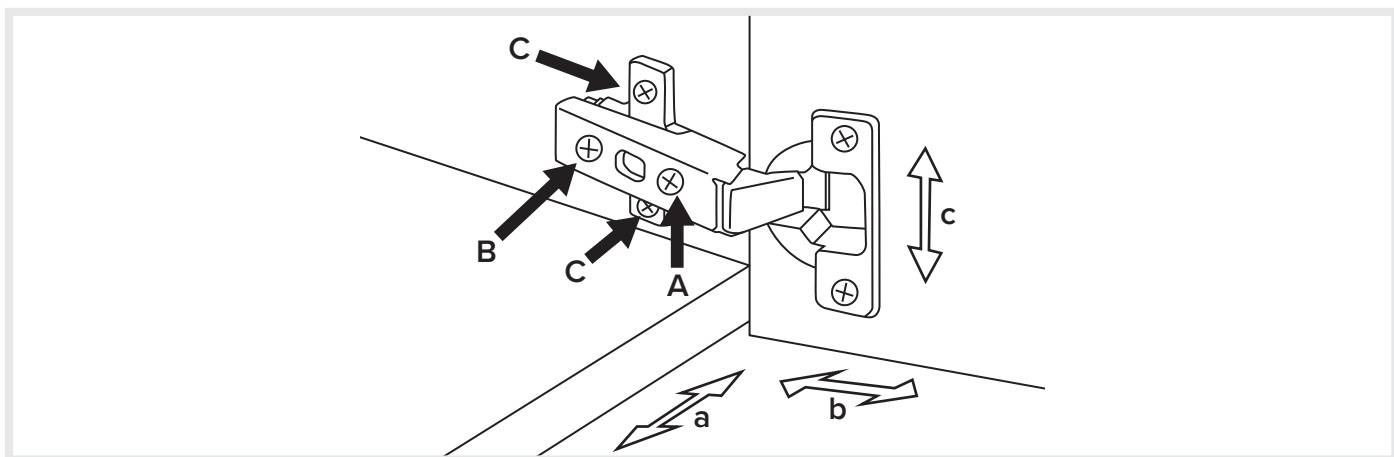


SEAL

Apply silicone on the seam between the edge of the vanity top and the wall, smooth the bead, and allow to cure before use. Materials used for the construction of this unit are water resistant and not waterproof. A fine bead of sealant (specifically formulated for bathrooms) must be used to seal edges where water penetration can occur i.e. Between the basin and the cabinet and between the wall and floor of the cabinet.

CLEAN

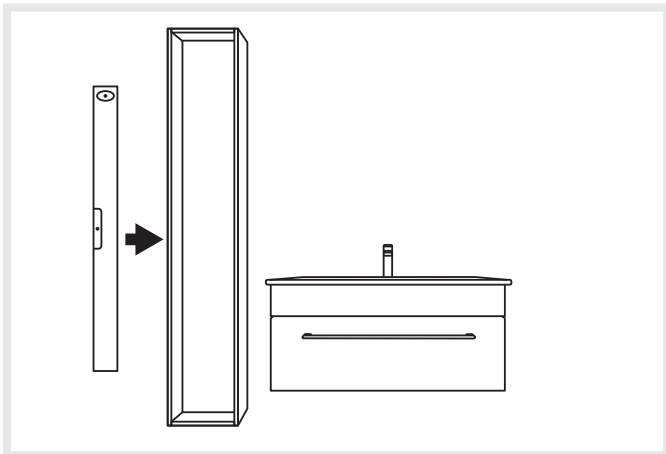
Clean away all building residue from the cabinet. Take care to dry any spillage or leakage of water on or inside the cabinet during installation. **Note:** Ensure drawer runners are free of building residue as this may effect the operation.



FINAL ADJUSTMENTS

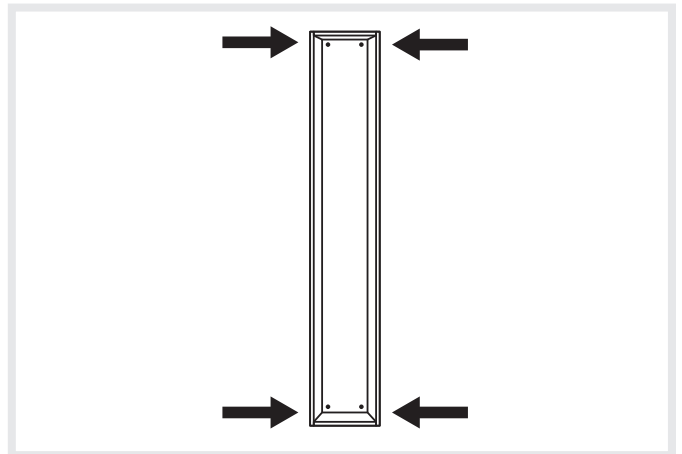
Note: The fitting & adjustment of door, drawers & runners is the responsibility of the installer.

Mirror Units & Tower Stations

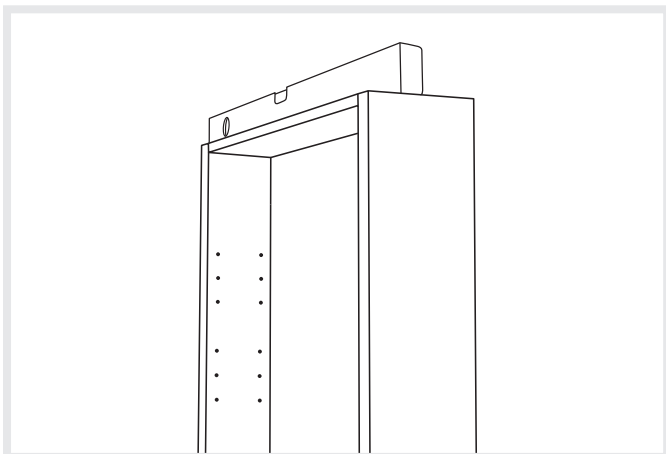


TOWER STATION INSTALLATION

- Remove all doors & drawers.
- Mark the position of the top of the cabinet.
- Position unit and check that it is sitting level

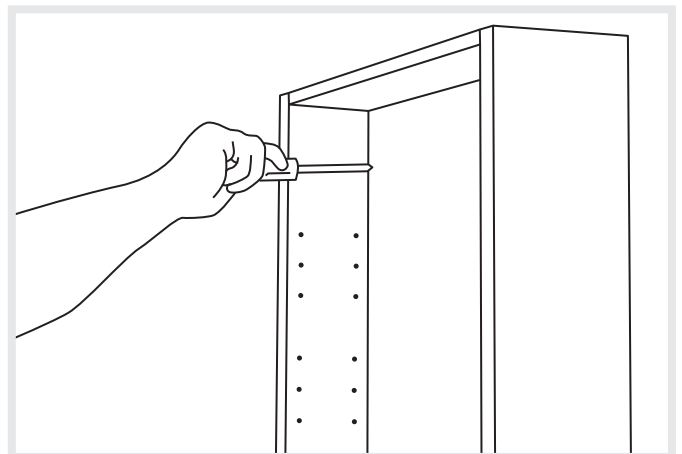


Securely fasten cabinet to the wall through the back. Align cabinet with nogs or studs. We recommend using a minimum of two fixings at both the top and bottom of the cabinet. Re-install all doors & drawers

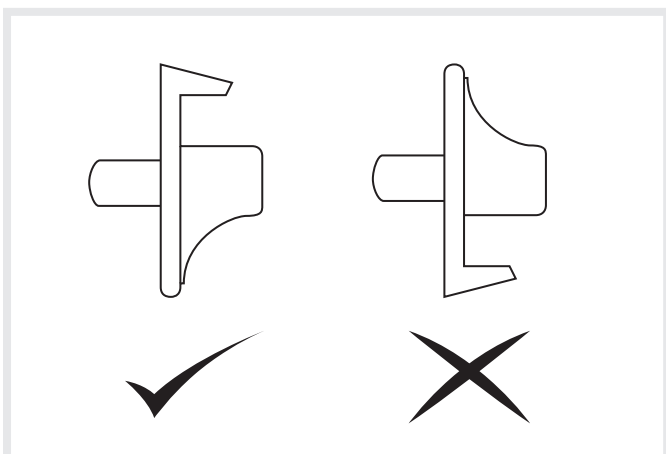


MIRROR UNIT INSTALLATION

- Place cabinet on a flat surface to remove all doors. Keep mirror doors in a safe area where they will not get damaged.
- Position cabinet on the wall at the desired height, ensure cabinet is level and mark the four corners on the wall. (Note: Avon doors overhang the top and bottom of the cabinet - consider this when positioning its height)



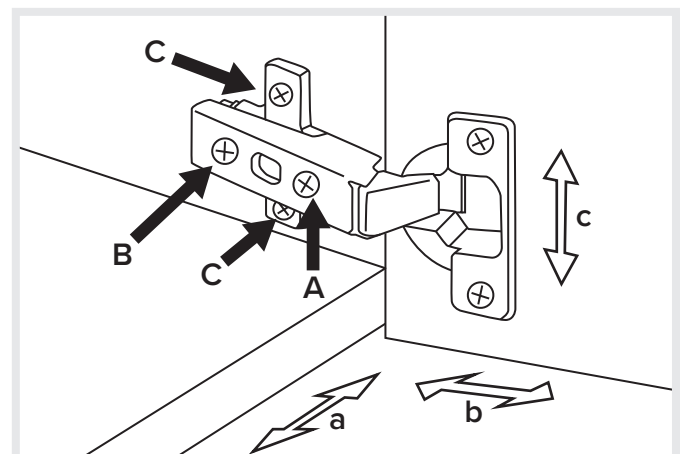
- Securely fasten cabinet to the wall through the back. Ensure the fixings will be into studs on each side of the cabinet as close to the top and bottom of the cabinet.
- Re-install doors.



MIRROR ADJUSTMENT

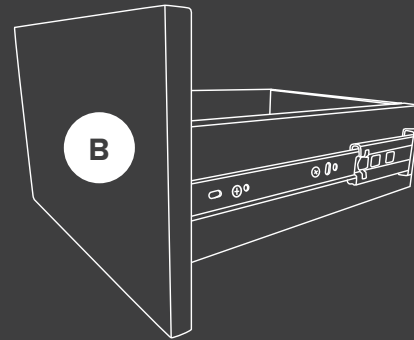
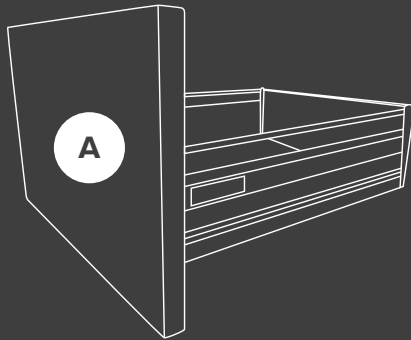
- If the mirror cabinet has been supplied with shelves. Place them back into the cabinet, ensure the shelves are fitted into the shelf supports correctly.
- Install doors back into position and adjust.

Note: If you are installing a light with your mirror make sure you consult with your electrician first.



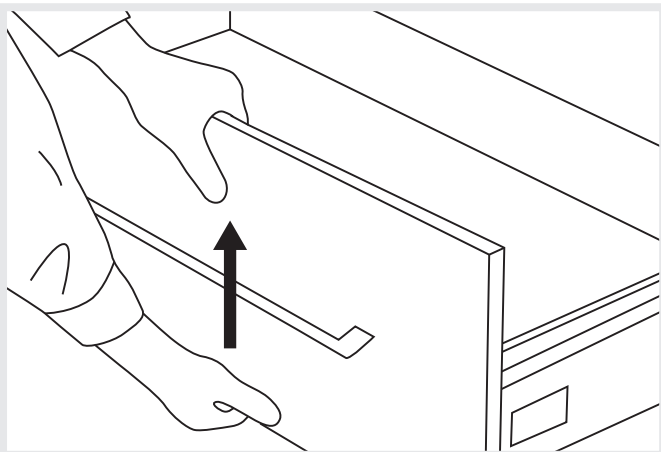
Identify your Drawer Style

Identify what type of drawer system the cabinet has and then follow the corresponding instructions. If the drawer system instructions are not displayed in this booklet please refer to: www.newtech.co.nz



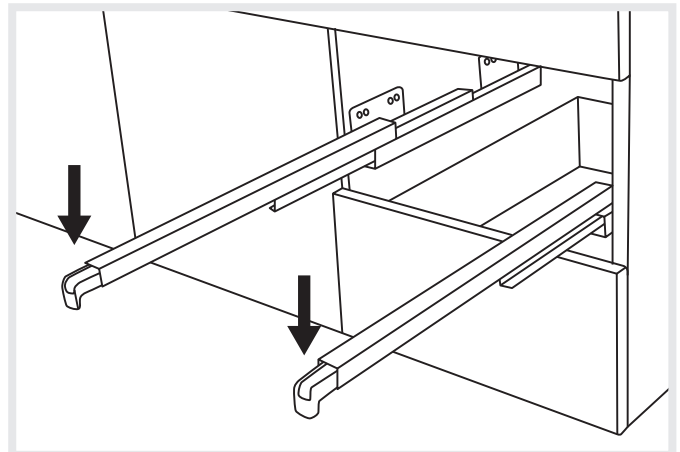
Type A Drawer Runners

REMOVING DRAWER



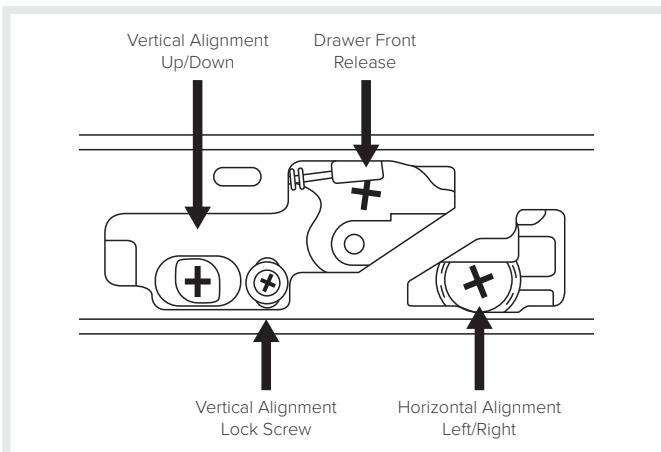
Open the drawer fully. Place your hands centrally on the top and bottom of the drawer front. With a swift motion, pull the drawer directly upwards. This will pop the drawer out of its runners.

INSERTING DRAWERS



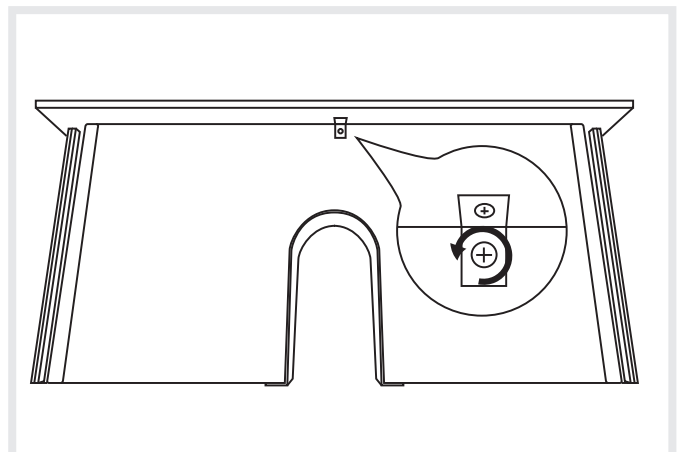
Place the drawer back onto the runners. Place one hand towards the back of the drawer and apply a small amount of weight downwards. With the other hand squeeze the grey tab on both the left and right side towards the drawer front until you hear a 'click'. To ensure correct installation check that the rear of the drawer does not lift upwards.

ADJUSTING DRAWERS



Remove the plastic covers on the side and make adjustments to the screws as labeled above. **These final adjustments must be done during installation if the factory settings have moved during transit to site.**

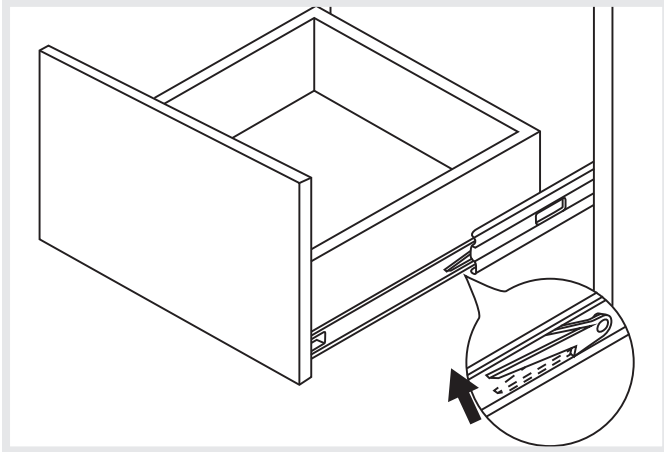
ADJUSTING/REMOVING DRAWER FRONTS



Check underneath the drawer and identify angle bracket. Loosen to remove or adjust horizontal alignment of the drawer front. Tighten when correct alignment has been achieved.

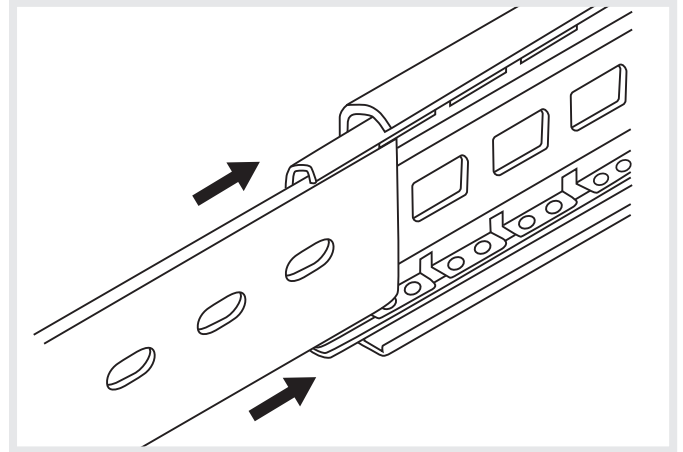
Type B Drawer Runners

REMOVING DRAWER



Open the drawer fully. Identify the black tabs on the left and right of the drawer runners. Push up the tab on the left hand side, whilst pulling down the tab on the right hand side to remove the drawer from it's runners. Now simply pull the drawer forward to remove from drawer track.

INSERTING DRAWER



Ensure the drawer and runner are properly aligned, with the carriage pulled to the front. Gently push the drawer track into the runner. Push the drawer all the way closed.

Trouble Shooting

PROBLEM	LIKELY CAUSE	SOLUTION
I have noticed damage on my product - should I install it?		No - contact the merchant you purchased it through.
I can't find dimensions & specifications for my vanity unit?		Find all our cabinet specifications at: www.newtech.co.nz
My basin has limescale marks - how do I get rid of them?	Local water supply and/or basin has not been regularly cleaned	We recommend regular cleaning to avoid limescale build up. You can use a solution of vinegar and water to remove limescale.
How do I go about processing a service request?		Refer to warranty information over the page.
I need some spare parts for my product. How do I get them?		Contact the merchant you purchased your product through or check the 'Spare parts re-order list' on the resources page of the Newtech website.
My softclose drawer is not closing properly	Incorrect installation or an obstruction is preventing the drawer from closing	<ul style="list-style-type: none"> • Check that there is nothing obstructing the drawer such as plumbing or a tap hose • Check that the drawer box has been installed correctly • Check that the cabinet is installed correctly i.e. level & wall is plumb and consult your installer.
I'm not sure what I should clean my basin and cabinet with.		Mild detergent and warm water. See page 8 for basin & cabinet care tips.

Product Care

Newtech products are produced from materials that are well suited to the bathroom. Our vanities are designed to be water resistant, not water proof. It is important that your bathroom is adequately ventilated to eliminate moisture build up. High humidity will lead to permanent dampness and mould resulting in a deterioration of the materials in your bathroom. Please ensure care is taken that vanities are not exposed to large amounts or continuous water as this can lead to damage and is not covered under our Warranty (page 9).

VANITY TOPS - STONECAST, VITREOUS CHINA



Newtech vanity tops and basins are manufactured from the finest materials and when treated with care will last for many years. Do not subject the basin or vanity top to water at a temperature above 55°C. Keep high heat away from the vanity top or wash basin and avoid metal or other sharp objects which could scratch and damage the surface. A simple wipe over with a damp cloth after use is all that is required. If you need to use household cleaners do not use strong citrus-based cleaners, abrasive cleaners, chemicals, disinfectants, acetone, alcohol or cleaners that incorporate isopropyl alcohol. Carefully read the cleaner product label to ensure the cleaner is safe for use on the material. The use of cleaners containing harmful ingredients (as identified above) will void Newtech's warranty.

Lime scale marks may be reduced by regular cleaning of the washbasin. ***Handy Tip – Stubborn lime scale marks can normally be removed using a solution of vinegar and water**

Ceramic Tops - Newtech Vitreous China Basins are hand crafted and fired at high temperatures, which can lead to visual imperfections and distortions. This all being part of the vitreous china experience, a 5mm tolerance is considered an acceptable quality definition of conformity.

CABINETS, HANDLES & ACCESSORIES

Newtech cabinets are manufactured from high quality materials. All materials used are water resistant and are not water proof unless stated. All water spillages, leaks or flooding in or around the cabinet must be sponged off and dried immediately- this includes condensation. Keep heat away from the vanity and avoid metal or other sharp objects that could damage or scratch the surfaces. Do not use abrasive cleaning agents which contain ammonia, bleach or other strong solvents. We also advise against the use of furniture polish, acetone, ethanol, benzene and coarse cleaning sponges. Carefully read the cleaner product label to ensure the cleaner is safe for use on the material.

For regular cleaning, we recommend cleaning with a soft cloth, wrung in hot water with a mild all-purpose cleaning agent.



MIRRORS



Do not use ammonia-based cleaning products - These may erode the mirrors silver backing. Be sure to read the label of any such cleaning products before use. For best results use a slightly moistened microfibre cloth to remove dry dirt or grime, then buff clean with dry microfibre cloth or use a soft dry cloth with a tight weave (which is more soft and nonabrasive) This will leave you with a clean, smear free finish. By using alkaline (ammonia) or acid (vinegar) based products you not only risk damaging the silvered backing of the mirror, but also tend to leave behind streaks and smears. Alkaline, acid and moisture elements can cause the silvered backing of a mirror to darken, this is usually referred to as 'black-spotting'. An easy way to protect your mirror against blackspotting is to regularly oil any exposed edges (i.e. polished or bevelled edges) with a light oil e.g. sewing machine oil. This will act as a seal to protect against such elements. Always remember to keep your mirror dry and wipe off any water, moisture or steam.

Residential Warranty Information

Toilets	Vanities	Basins	Baths	Mirrors	Heated Towel Rails	LED Lights	Accessories
Pan and Cistern Vitreous China 10 years Valve and Flush System 5 years Seat, soft close workings and plastic wear 2 years	Cabinetry, either Solid Timber Plywood or Laminate MRF 5 years Soft close drawer runners 5 years Cupboard drawer hinges 5 years	Vitreous China tops 10 years StoneCast or Composite tops 5 years Butler Sinks 5 years	Baths 5 years	Mirror glass 2 years LED Mirrors 2 years LED Mirror Components Demisters 2 years	Heated towel rails 10 years	LED Lights 2 years	Chrome and Matte Black 5 years Click Clack Pop-up Wastes 1 year



This extended warranty only covers Newtech bathroomware products, and will not extend to products which you have selected outside our product range. This extended warranty only applies to defects which have arisen solely from faulty materials or workmanship in the Products and does not apply to other defects which may have arisen as a result of, without limitation, the following: accidental damage, abuse, misuse, maltreatment, abnormal stress or strain, harsh or adverse weather conditions, including excessive water pressure or temperature, or neglect of any kind of the Products.

As per the Building Code Compliance documentation, the maximum temperature sanitary wear can be subjected to is 55 deg C. Any warranty assessment where the temperature of water for sanitary wear is above 55 deg C will be declined. The tempering valve must be subject to and comply with NZS4617 or AS1357.2

Newtech Bathroomware products installed in light commercial and or commercial situations are void of the residential warranty and covered for 12 months from date of purchase. Commercial situations are defined as public washrooms, public buildings, schools, sports centres, gymnasiums, hospitals, motels, hotels and retirement villages.

Alterations and repairs of the Products other than by a Newtech pre-approved service person are not covered. For the avoidance of doubt, attachment of accessories or use of non-genuine replacement parts other than those manufactured or approved by Newtech are not covered by this extended warranty. This extended warranty for the products commences from date of purchase or for new buildings on the date of handover for the relevant period set out in the warranty period. In addition to this extended warranty, certain legislation may give you

certain rights which cannot be excluded, restricted or modified. This extended warranty must be read subject to such legislation and nothing in this warranty has the effect of excluding, restricting or modifying those rights. Newtech warranty periods have changed over time so dependent on when you purchased your product the warranty period may be different to what is stated in this publication. To make a warranty claim, the following documentation must be emailed or faxed to Newtech:

Name/model of product and photographs of the issue, if available;
 Proof of installation by a licensed plumber and/or proof of purchase;
 Your contact details; name, address and best contact phone number;
 Handover documentation for new homes.

Consequential loss to the extent permitted by law
 Newtech will not be liable for any loss or damage to furniture, floor coverings, walls, fixtures or any other consequential loss of any kind caused by any defect in the products or components.

Warranty certificate or equivalent documentation must be supplied for warranty claims to be considered. If the cost of returning any defective parts is unreasonable, please contact Newtech so that if appropriate, we can arrange a collection.

Newtech Bathroomware
Head Office: 281 Heads Road, Wanganui
Showroom: 525 Great South Road, Penrose, Auckland
Phone: 0800 728 662
Email: sales@newtech.co.nz

HOW TO MAKE A CLAIM

Please contact the merchant the product/s were purchased through and they will be able to lodge a claim with Newtech on your behalf. Once we receive the claim we will review it and may contact you for further information. Once we have assessed the claim and determined that it is the result of a defect covered by the warranty, we will arrange for the repair, replacement or refund that we determine to be the best solution.

Please also be aware that if once we visit the site to investigate or repair the product and find that it is not in fact a defect or product fault and therefore not covered by this warranty, that we may charge for the time and travel incurred.



Head Office:

281 Heads Road, Wanganui

Auckland Office / Concept Showroom:

525 Great South Road, Penrose, Auckland

Phone:

06 349 0194

0800 728 662

Fax:

06 344 2597

Customer Services Email:

sales@newtech.co.nz

Follow us on   

Our products are available for purchase from all leading bathroom showrooms nationwide. To find your nearest bathroom merchant feel free to give us a call or send us a quick email.

Transparency and honesty is important to us. We don't hide costs, we don't hide fine print, and regardless of whether you're a merchant, tradesman, or private home owner - we like to build honest, trustworthy partnerships with all our clients. We will provide all the information you need so that we can help you make your best purchasing decision. It's as simple as that.

 newtech.co.nz